Appendix 4

Utility	Pre 2011	2011/2012	2012/2013	2013/2014	TOTAL BALANCE
Virgin Media	Nil	Nil	Nil	£161k	£161k
British Telecom	Nil	£1k	£26k	£107k	£133k
EDF	Nil	Nil	Nil	Nil	Nil
UK Power Networks Ltd	Nil	<£1k	Nil	£37k	£38k
Southern Gas	Nil	Nil	Nil	£15k	£15k
Thames Water	Nil	£4k	£33k	£527k	£564k
Total	Nil	£5k	£26k	£848k	£912k

Age Profile of outstanding Utility Debts as at 31 March 2014

Overall Recovery Position of outstanding Utility Debts as at 31 March 2014

Utility	Total under 30 days old	Total over 30 days old	Total outstanding	Value of invoices in dispute	Marked for write- off
Virgin Media	£26k	£136k	£162k	Nil	Nil
British Telecom	£7k	£127k	£134k	£32k	Nil
EDF	Nil	Nil	Nil	Nil	Nil
UK Power Networks Ltd	£6k	£32k	£38k	Nil	Nil
Southern Gas	£12k	£3k	£15k	Nil	Nil
Thames Water	£109k	£455k	£564k	£154k	Nil
Total	£160k	£753k	£913k	£186k	Nil

Collection and Recovery

In order to reduce the number of disputed invoices the LB Bromley pre-agrees the annual inspection charges and all other charges with the exception of Defects.

LB Bromley is meeting Thames Water to discuss disputes and invoices over 30 days old.

A County court claim is an available recovery option but there are two issues which impact on success in respect of debts raised by the New Roads and Street Works department:

- A claim should only be issued once all disputes are resolved. Under the HAUC (Highways and Utilities Committee) code of practice late disputes are accepted by LB Bromley.
- If a case is defended the judge can refer the local authority to arbitration and the HAUC code of practice.